

SIP Trunking & SMS Platform

for Mission-Critical Voice Applications

Flowroute is a self-service SIP Trunking and SMS platform that is ideal for organizations that run mission-critical voice applications—contact centers, CPaaS, and on-premises or virtualized PBX systems—and want full control at their fingertips through our advanced web portal or through API access.



Voice SIP

Easily connect an existing PBX system or an analog/digital telephone adapter in a few simple steps. Our cloud-optimized communications services ensure you always have a clear, reliable, and high-quality connection for inbound and outbound calls.



SMS

Easily integrate SMS to create seamless customer experiences that deliver intelligent, personalized text interactions. Features include appointment reminders, proxy number messaging to keep sender and recipient personal numbers private, automatic surveys, and two-factor authentication for increased security.



Phone Numbers

Purchase local, toll-free, and vanity numbers in the US and Canada, or port your existing numbers. You can enhance your voice services with caller ID on all of your Flowroute DID, and with our Enhanced 911 (E911) service, you can easily attach a US or Canadian address to any Flowroute number.



Remote Call Forwarding

Easily forward your numbers to other numbers within our easy-to-use portal.



MMS

Create a more immediate, engaging customer experience that delivers all the benefits of SMS plus the ability to send rich image, video, and audio content.



Faxing

Reliably send and receive faxes from anywhere.



Ideal for organizations that run:

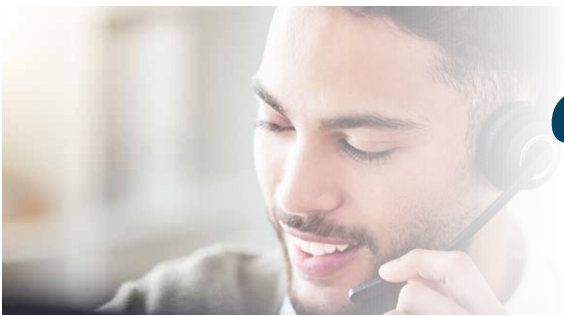
- Mission-critical voice applications
- CPaaS
- On-premises or virtualized PBX systems
- Contact centers



Industry-Leading Management Capabilities

Flowroute not only gives you the communication features to empower your teams and engage your customers, but also the management capabilities you need to support your mission-critical voice operations:

- **Web portal** for both voice and SMS numbers offers a dashboard that summarizes calls/minutes/cost and enables you to easily buy new local and toll-free numbers, create primary and failover inbound routes and assign them to numbers, set up fraud protection/limits, perform bulk actions, and more with sub-account and multi-user capabilities.
- **Unrivaled support** gives you access to knowledgeable Customer Support Specialists every time you call, no matter when you call, at no charge.
- **Numbers and Messaging APIs** provide rich programmatic access to telephony resources to automate your telecom processes and give your applications SMS and MMS capabilities.
- **Account-level security** mitigates your risk of toll fraud and helps you secure your business with the ability to disable outbound SIP credentials, set maximum outbound rates, whitelist destinations, alert and restrict activity in the event of unusual spikes to unfamiliar destinations, and monitor for/take immediate action on international toll fraud.



"Flowroute gives us unmatched control over our communications while making it simple, secure and seamless."

Zsolt Halmos
ReminderCall



Unmatched Business Continuity

Flowroute's exclusive patented HyperNetwork and automatic failover routing tools provide the most resilient, inbound phone number service in the U.S. HyperNetwork helps mitigate outage time by detecting upstream network impairments and quickly rerouting DID voice traffic around them to successfully complete inbound calls. Historically, in the U.S., the only way to address outages—especially for mission-critical inbound calls—was to port numbers, which could take days. Because HyperNetwork dynamically changes the routing of telephone numbers, calls arrive over a different path than the one originally assigned.

Start Working with Flowroute for Your Mission-Critical Voice Applications

With exclusive patented technology and years of technical voice expertise, start working with Flowroute to ensure business continuity of your voice applications for your enterprise business. **Prevent voice outages with Flowroute.**

Contact Us Today

+1 (855) 356-9768 | sales@flowroute.com | flowroute.com

flowroute
A BCM One Company